

## **GUEST SPEAKERS**



**Ana Pujols McKee, M.D., FACP**  
**Executive Vice President and Chief Medical Officer**  
**Chief Diversity, Equity, and Inclusion Officer**  
**The Joint Commission**

Ana Pujols McKee, M.D., FACP is the executive vice president and chief medical officer, chief diversity, equity, and inclusion officer of The Joint Commission. In this role, Dr. McKee represents The Joint Commission enterprise as she focuses on and develops policies and strategies for promoting patient safety and quality improvement in health care and leads the Joint Commission enterprise in meeting its goals of increasing diversity and inclusivity. Her responsibilities include providing support to The Joint

Commission's Patient Safety Advisory Group; overseeing work related to the development of the Sentinel Event Policy and Sentinel

Event Alerts; supervising the Sentinel Event Database; and overseeing the functions of the Standards Interpretation Group and the Office of Quality and Patient Safety. Dr. McKee also provides clinical guidance and support to the Joint Commission Center for Transforming Healthcare, Joint Commission Resources and Joint Commission International. In addition, Dr. McKee leads the Joint Commission's efforts in supporting physician leaders through the annual physician leader forums, corporate CMO Council and serves as founding leader of the National Patient Safety Collaborative.

Prior to her current position, Dr. McKee served as chief medical officer and associate executive director at Penn Presbyterian Medical Center, University of Pennsylvania Health System, and associate professor of medicine at the University of Pennsylvania School of Medicine. She also served as medical director for the Philadelphia Health Department's ambulatory network.

Dr. McKee is a Fellow of the American College of Physicians (ACP). She is a former board member of the American Cancer Society, the Pennsylvania Health Care Cost Containment Council, Philadelphia AIDS Consortium, and former board chair for the Pennsylvania Safety Authority. She has also served on the Food and Drug Administration's Advisory Committee and several committees of the National Institutes of Health.

Dr. McKee holds a bachelor's degree in psychology from the State University of New York at Binghamton and a medical degree from Hahnemann Medical College and Hospital in Philadelphia. She completed her residency at Presbyterian Medical Center in Philadelphia, and is board certified in internal medicine. Dr. McKee was named as one of Modern Healthcare's 2014 and 2020 Top 25 Minority Executives in Healthcare.



**Herman A. McKenzie, MBA, CHSP**  
**Director, Physical Environment Department**  
**Standards Interpretation Group**  
**The Joint Commission**

86

Herman McKenzie is currently a Director in the Standards Interpretation Group at The Joint Commission. In this role, he manages all activities associated with the daily operations of the Physical Environment Department, provides standards interpretation and education to Joint Commission Surveyors and accredited organizations, reviews equivalency requests and survey reports, conducts surveys and Intracycle Monitoring conference calls, serves as faculty for educational programs, and is a speaker for national, regional, state, and local audiences.

Mr. McKenzie has over 30 years of health care experience having held managerial and director-level roles in Clinical Engineering, Plant Operations and Facilities Services throughout the Chicagoland area. Previously, he was a part of the team that opened the first new hospital in Illinois in over 25 years.

Mr. McKenzie is a certified healthcare safety professional (CHSP), and is a member of the American Society for Healthcare Engineering (ASHE) and the Healthcare Engineers Society of Northern Illinois (HESNI) serving as president from 2013 - 2014. Mr. McKenzie has also been selected as Board Director for the Association for the Advancement of Medical Instrumentation (AAMI).

Mr. McKenzie earned his Master of Business Administration from Governors State University, University Park, Illinois, and a bachelor's degree in Electronics Management from Southern Illinois University, Carbondale, Illinois. Mr. McKenzie is a Certified Yellow Belt. With this designation, he supports The Joint Commission's activities associated with establishing and sustaining a Robust Process Improvement® (RPI®) culture. As a Certified Yellow Belt, he is trained in the foundational concepts and tools of problem solving and makes improvements to better meet customer expectations and organization objectives.



**Robert Campbell, PharmD, BCSCP**  
**Director, Clinical Standards Interpretation**  
**Director, Medication Management**  
**The Joint Commission**

Robert Campbell, PharmD, BCSCP, currently serves as the Clinical Director, Standards Interpretation Group at The Joint Commission. In this role, Dr. Campbell is responsible for providing interpretation of Joint Commission standards in all Accreditation programs, with special emphasis on standards issues. He provides direction and leadership to surveyors and Standards Interpretation Group (SIG) staff addressing interpretation of standards. He also participates as a consultant in the development and revision of standards and supports ongoing accreditation services and special projects.

Dr. Campbell also serves as the Director of Medication Management for the Joint Commission Enterprise. In this role, he functions as the subject matter expert for medication management related topics; assists with interpreting the intent of standards, as well as the development and revision of

standards; provides guidance to organizations and Surveyors; and supports the accreditation and certification process across the Joint Commission Enterprise. Dr. Campbell continues to function as a Surveyor for The Joint Commission in the Hospital Accreditation and Critical Access Hospital Accreditation Programs, as well as a Reviewer in the Medication Compounding Certification Program to assess compliance with accreditation and certification program standards. He is a member of the Accreditation Council for the Joint Commission and the Co-Chair of the National Coordinating Council for Medication Error Reporting and Prevention.

Prior to joining The Joint Commission, Dr. Campbell worked in health care organizations and held leadership positions with oversight responsibilities for performance improvement, accreditation readiness, risk management, infection control, medical staff services, and inpatient and outpatient pharmacy services.

Dr. Campbell is Board Certified in Compounded Sterile Preparations by the Board of Pharmacy Specialties and is licensed as a Registered Pharmacist in Florida. In addition, he holds a Green Belt in Six Sigma.



**Sylvia Garcia-Houchins, MBA, RN, CIC**  
**Director, Infection Prevention and Control**  
**The Joint Commission**

Sylvia Garcia-Houchins is the Director, Infection Prevention and Control and an Ambulatory Care Surveyor. In these roles, she is responsible for the oversight of infection prevention and control for The Joint Commission and surveying the standards in the Comprehensive Accreditation Manual/Accreditation Manual for Ambulatory Care.

Ms. Garcia-Houchins has over 30 years of experience in infection control, as well as eight years of clinical microbiology experience. Most recently, she served as the Director, Infection Control at University of Chicago Medicine and was also an intermittent consultant for Joint Commission

Resources for 10 years. Ms. Garcia-Houchins has provided infection prevention and control consultation, assessment, and education in a variety of health care settings including hospitals, health clinics, ambulatory surgery, and dialysis centers both domestically and internationally. Her specialty areas of interest include disinfection and sterilization, dialysis, infection prevention during renovation and construction, and control of Legionella and other waterborne pathogens. One of the highlights of her career has been training health care professionals in Saudi Arabia as Infection Preventionists. She served as a test writer and reviewer for the Certification Board of Infection Control and Epidemiology and has also authored numerous articles and book chapters related to infection control including a chapter in the APIC Text and the Cleaning, Disinfection and Sterilization Chapter in The APIC/JCR Infection Prevention and Control Workbook, 4th Edition.

Ms. Garcia-Houchins earned a degree in biochemistry and molecular biology from Northwestern University in Evanston, Illinois, a Master of Business Administration from the Keller Graduate School of Management, and her nursing degree from Truman College.